

CT-Payment PAX S300 Terminal Application Remote Download Procedure Set-up/Update

V 1.2

For assistance with this procedure contact:

1.888.800.6622

TMSsupport@ct-payment.com

1.0 Introduction


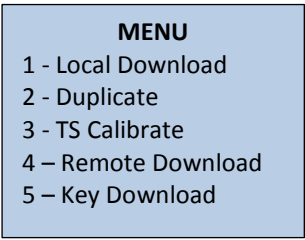
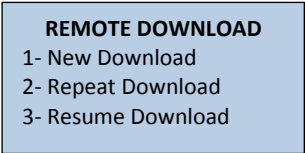
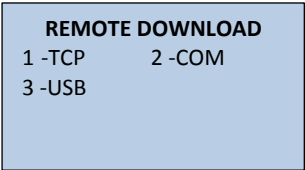
This following procedure is for the set-up or major update of PAX S300 terminals with a CT-Payment application using the CT-Payment remote download TMS system.

Note this procedure will delete any transaction data and the terminal configuration. It is required to complete pre-authorizations and settle any open batch prior to executing this procedure.

2.0 Procedural Flow Summary

Step	Action
1	Complete any pending pre-authorizations
2	Settle the open batch
3	Proceed to execute terminal/task ID 30000005
4	Change application version string to the latest version downloaded in EPOS
5	Reconfigure merchant terminal settings including Terminal ID Reference Guides can be found at http://ct-payment.com/resources/
6	Perform Host Download

3.0 Remote Download Procedure

Step	Terminal Response
Reboot the terminal – unplug and reconnect power cable to S300 connector cable As soon as the display shows SELF-TEST, press the MENU button immediately If Menu does not appear and CT-Payment application starts loading ... reboot and start again	
When the first Menu appears, press option #4 Remote Download	
Press 1 – New Download	
Press 1 – TCP	

Choose Yes Enable DHCP	ENABLE DHCP [1] Yes [2] No
Enter remote IP 216.238.144.195, press OK	REMOTE DOWNLOAD Remote IP 216.238.144.195
Enter remote port 8581, press OK	REMOTE DOWNLOAD Remote Port 8581
Terminal ID = Task ID. Enter Task 30000005, press OK The terminal/task ID description is listed below	REMOTE DOWNLOAD Terminal ID
When download begins, allow process to complete to 100%	DOWNLOAD 15% APP 1397K CTP_PAX_APP Cur. File \ 16%
When "Download OK" appears, press OK to exit	DOWNLOAD 100% Download OK!
Change Version String to latest version in EPOS	
Configure merchant terminal	
Perform Host Download on terminal (ADMIN 6-Maintenance 1- DLL Parameters option)	

Definition of Terminal/Task ID

Terminal/Task ID	Description and expected result
30000005	<p>This task installs the latest CT-Payment PAX S300 payment application and downloads several files to the terminal.</p> <p>This download is slower due to the size of the application and the number of files involved. Once the download procedure is completed, you will not be required to reboot the terminal. Press OK on the screen where the message is "Download OK" and then press CANCEL when menus appear.</p> <p>The terminal will then start the CT-Payment application by displaying the version and software string for 3 seconds. Once the application boot sequence is completed, the terminal should display that "You must set admin password". The default password of 000000 must be changed by the merchant (see PAX S300 Set-up Guide). The application installation is complete and terminal is ready process transactions</p>