

## CONNECTING THE TERMINAL

Plug power cord connector into the "power" jack on the left side of the terminal.

Plug power cord into electrical outlet and allow it to charge for 2-3 hrs.

To insert SIM card turn over the terminal and remove back cover.

Remove the battery.

Note the name of the wireless network carrier printed on the SIM card.

Gently lift SIM card slot on the left.

Insert SIM card with so chip will face down when closed.

Replace battery and cover. Turn power on.

#### **COMMUNICATION TO HOST SET-UP**

If you have not already, change the default password (000000)

Press MENU to access Admin Menu

Press 3 for SET-UP

Press 2 for HOST SET-UP

Enter new ADMIN PASSWORD, press OK

Enter the 8 digit TERMINAL ID (TID), press OK

(Default communication is ETHERNET)

SELECT INPUT TYPE should be set to IP

IP ADDRESS should set at 206.152.27.137

NAME should be set at ww.ctpaiement.com

PORT NUMBER should be set at: 5085

#### SYSTEM SET-UP

Press MENU to access ADMIN MENU

Select 3 for **SET-UP**, press OK

Select 3 for SYSTEM SET-UP, press OK

Enter Admin password, press OK

TERMINAL DATE will be set automatically by host

TERMINAL TIME will be set automatically by host

Set MAIN COMM MODE to Wireless or Dial

Set the following **DIAL** configurations if required (for main or back-up communication mode)

Set the **DIAL TYPE** to TONE or PULSE using up/down buttons, press OK

Set the LINE DETECTION to ON/OFF using up/down buttons, press OK

Set the BAUD RATE to 1200 or 2400 using up/down buttons, press OK

Set the wireless ACCESS POINT to one of the SIM card network provider listed:

Telus: isp.telus.com Rogers: internet.com Bell: pda.bell.ca



The PAX S90 is a 3G wireless terminal compatible with Rogers, Telus and Bell networks. It does not support WIFI connectivity. Contact your Payment Service Provider for SIM card and data plan.

#### **MENU LAYOUT**

Power button to turn terminal ON/OFF

The PAX S90 menu functions are arranged in two menus: Transaction and Administration

Scroll buttons are used to scroll through to display menu options

To access letters on the numeric keypad, press the key quickly until the desired letter appears

Press 0 (zero) twice for space

Press Up button for [\*]

Press Down button twice for [•]

Use yellow CORR button to go back one step

### CHANGING DEFAULT ADMIN PASSWORD

Press MENU to access the ADMIN MENU

Scroll to9 or Press 9 for PASSWORD

Press 2 for ADMIN PASSWORD

Enter default ADMIN PASSWORD 000000,

press OK

Enter new Admin password

Confirm new Admin password



#### CT-PAYMENT KEY EXCHANGE

Press MENU to access ADMIN MENU

Press 4 for KEY EXCHANGE function

Terminal will connect to Host and update security Keys, press OK

#### **HOST DOWNLOAD**

Press MENU to access ADMIN MENU

Press 6 for MAINTENANCE, press OK

Press 1 for PARAM DLL, press OK

Terminal will updates DLL parameters

Press 2 for EMV KEY DLL, press OK

Terminal will update EMV KEY

Press 3 for SIM CARD ASSOCIATION (for wireless device only)

#### **CHANGING MERCHANT AND ADMIN PASSWORDS**

Press MENU to access ADMIN MENU (default password is 000000)

Use scroll arrows to reach 9, or Press 9 to access PASSWORD MENU

To change MERCH PWD (merchant password), press 1

Enter current password, press

OK Set new password, press OK

Confirm new password, press O

To change ADMIN PWD (admin password), press 2

Enter current password, press OK

Set new password, press OK

Confirm new password, press OK

To enable password to restrict various terminal functions

Press 3 for REPORT PWD (clerk, pre-auth, batch, term config reports) or

Press 4 for FINAN PWD (refund, voided, keyed payments) or

Press 5 for MISC PWD (clerk ID, print set-up, close batch)

Enter the Admin password, press OK

For each password option choose:

Yes= Turn On No=Turn Off

#### **CHANGING LANGUAGE**

Press Up scroll arrow to access ADMIN MENU

Select 3 SET-UP

Select 1 OPTIONS

Enter ADMIN password, press OK

**MERCHANT LANGUAGE** appears

Choose Language

Press Cancel twice to return to main screen

#### TRAINING MODE

IMPORTANT NOTE: When terminal is in training mode any Sale transactions will not be processed. Please ensure you turn Training OFF to begin accepting payments.

Batch must be closed (complete settlement) to be in training mode

Press MENU to access ADMIN MENU

Press/scroll to 8 for TRAINING mode

Enter merchant password, press OK

Select TRAINING YES/NO, press OK

#### **TECHNICAL SUPPORT**

For assistance contact us: 1 888 800 6622 support@ctpayment.com



#### **TERMINAL FUNCTIONS/OPTIONS SET-UP**

Press MENU to access the ADMIN MENU

Press 3 for SET-UP

Press 1 for OPTIONS

Enter Admin Password, press OK

NOTE: Amount for **DEBIT SURCHARGE FEE** is configured by CT-Payment at the time of merchant set-up

Set MERCHANT LANGUAGE

Set APPLICATION MODE (Retail/Restaurant/Driver) using F buttons, press OK

Set TERMINAL TYPE to Debit only, credit only or both Debit and Credit using F buttons, press OK

Set TIP OPTION to ON/OFF using scroll arrows, press OK

If Tip is YES, you can set up to 3 TIP PRESET amounts

Set PRINT PREAUTH TOTAL LINE to YES/NO

Set PRINT PREUTH TIP LINE to YES/NO

Set CASH BACK option (Debit Only) to ON/OFF using scroll arrows, press OK

If Cash Back Option is set to YES you can predefine up to 3 CASHBACK PRESET amounts.

Set CASH BACK SIGNATURE LINE to ON/OFF using scroll arrows, press OK

Set ENTER LAST 4 DIGITS to activate fraud protection of swiped transactions. Set to ON/OFF using scroll arrows

Set CHECK NUMBER to OFF, Manual or Auto if tracking invoice numbers with transaction IDs, press OK

Set BACKLIGHT from 0 (dimmest) to 99 (brightest), press OK

Set BUZZER (keys beep when pressed) to ON/OFF using scroll arrows

Set requirement to press OKs BEFORE PRINT (for reports) to YES/NO

Set requirement to press OKs ON SETTLEMENT to YES/NO

Set COMPL. W/O PAUTH to YES/NO

#### **SETTING DRIVER ID**

Step 1: Press MENU to access ADMIN MENU

Press 3 for SETUP

Press 1 to access OPTIONS

Enter Admin password

Scroll to APPLICATION MODE and select DVR, press cancel to exit menu

Step 2: Press MENU to access Admin MENU

Press 3 to access **SETUP** Options

Press 5 to access DRIVER SETUP

**Enter Merchant Password** 

**Press 1 for CLERK OPTIONS** 

To ENABLE DRIVER ID choose YES/NO (if yes, close batch first)

To set DRIVER PASSWORD ID (driver will be required to enter password for transactions) choose YES/NO

Press 2 to ADD a driver

Enter a 3 digit Driver ID when prompted for ENTER DRIVER ID

Enter a 6 digit password when prompted for ENTER DRIVER

(A password is required for the set-up of a driver ID. If a password is not required when a driver processes transactions all drivers can be set with the same password during the configuration)



#### **ENABLING CONTACTLESS TRANSACTIONS**

Press MENU to access ADMIN MENU

Press 3 to access **SETUP** Options

Press 4 FOR CONFIG NFC

Enter Admin password, press OK

To enable Contactless Transactions - ENABLE CLESS choose YES/NO

To enable VISA PAYWAVE choose YES/NO

To enable MasterCard PAYPASS choose YES/NO

To enable Interac FLASH choose YES/NO

To enable Discover D-PAS choose YES/NO

#### **PRINTER SET-UP**

Press MENU to access the ADMIN MENU

Press 5 for PRINT SET-UP

Set REVERSE PRINTING to YES/NO

Set the NUMBER OF COPIES (choose 2 for merchant and customer copy), press OK

Set PAUSE between copies to YES/NO, press OK

If Pause set to YES, set PRINTER INTERVAL in seconds, press OK

Set PRINT DECLINED RECEIPT to YES/NO (recommended to set to YES)

Set PRINT VOID RECEIPT to YES/NO (recommended to set to YES)

Set PRINT COMPLETION RECEIPT to YES/NO (recommended to set to YES)

Set PRINT FORCED RECEIPT to YES/NO, press OK (recommended to set to YES)

Set FOOTER: Set up to 4 lines of text - 24 characters per line

To access letters on the numeric keypad, press the key quickly until the desired letter appears.

(Press 0 twice for a space, up arrow for the [\*] and down arrow twice for the [.])

Set # GST, press OK

Set # PST/QST if required, press OK

### **PRINTER REPORTS**

Press MENU to access ADMIN MENU

Press 2 to access REPORT options

Press 1 to print terminal SET-UP configurations, enter Merchant password, press OK

Press 2 to print CLERK/SERVER/DRIVER RPT set-ups. Enter Merchant password, press OK

Press 3 to print BATCH RPT. Enter Merchant password, press OK

Choose from three different batch reports

Press 1 for TRM DETAILS (all transactions details),

Press 2 for TRM SUMMARY (all transactions by card types)

Press 3 for HST SUMMARY (all transactions transmitted to host)

Press 4 to print P.A. RPT (pre-authorization report), enter Merchant password, press OK

Press 5 to print EMV PARAM (EMV parameters)