



# **Payment Card Industry (PCI) Data Security Standard**

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## **Attestation of Compliance for Onsite Assessments – Service Providers**

**Version 3.2**

April 2016

## Section 1: Assessment Information

### Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

#### Part 1. Service Provider and Qualified Security Assessor Information

##### Part 1a. Service Provider Organization Information

Company Name:	CT-Paiement, Inc. / CT-Payment, Inc.	DBA (doing business as):	CT-Payment Inc and CT-Payment Asia-Pacific		
Contact Name:	Denis Robert	Title:	President and CEO		
Telephone:	(877) 341-8293 ext. 718	E-mail:	denis.robert@ct-paiement.com		
Business Address:	534 Rue Notre-Dame #101	City:	Repentigny		
State/Province:	Québec	Country:	Canada	Zip:	J6A 2T8
URL:	http://ct-payment.com				

##### Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	Ubitrak, Inc.				
Lead QSA Contact Name:	Christian Richard	Title:	Security Consultant		
Telephone:	+1 (514) 312-1555 ext. 101	E-mail:	crichard@ubitrak.com		
Business Address:	300 Marcel Laurin, Suite 206	City:	Saint-Laurent		
State/Province:	Québec	Country:	Canada	Zip:	H4M 2L4
URL:	http://www.ubitrak.com				

## Part 2. Executive Summary

### Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed: E-commerce redirection, Payment Gateway and Processing, Magnetic-Stripe Processing, EMV and Transactions Switching

Type of service(s) assessed:

#### Hosting Provider:

- Applications / software
- Hardware
- Infrastructure / Network
- Physical space (co-location)
- Storage
- Web
- Security services
- 3-D Secure Hosting Provider
- Shared Hosting Provider
- Other Hosting (specify):

#### Managed Services (specify):

- Systems security services
- IT support
- Physical security
- Terminal Management System
- Other services (specify):

#### Payment Processing:

- POS / card present
- Internet / e-commerce
- MOTO / Call Center
- ATM
- Other processing (specify):

Account Management

Fraud and Chargeback

Payment Gateway/Switch

Back-Office Services

Issuer Processing

Prepaid Services

Billing Management

Loyalty Programs

Records Management

Clearing and Settlement

Merchant Services

Tax/Government Payments

Network Provider

Others (specify):

**Note:** These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

**Part 2a. Scope Verification (continued)**

**Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):**

Name of service(s) not assessed: CT-Payment does perform acquiring functions (PIN/Debit) for Interac Association IMN (Inter-Member Network) and maintains VPN connections to Visa and MasterCard (VPA and MIP) and other card brands and acquirers

Type of service(s) not assessed:

<p><b>Hosting Provider:</b></p> <input type="checkbox"/> Applications / software <input type="checkbox"/> Hardware <input type="checkbox"/> Infrastructure / Network <input type="checkbox"/> Physical space (co-location) <input type="checkbox"/> Storage <input type="checkbox"/> Web <input type="checkbox"/> Security services <input type="checkbox"/> 3-D Secure Hosting Provider <input type="checkbox"/> Shared Hosting Provider <input type="checkbox"/> Other Hosting (specify):	<p><b>Managed Services (specify):</b></p> <input type="checkbox"/> Systems security services <input type="checkbox"/> IT support <input type="checkbox"/> Physical security <input type="checkbox"/> Terminal Management System <input type="checkbox"/> Other services (specify):	<p><b>Payment Processing:</b></p> <input type="checkbox"/> POS / card present <input type="checkbox"/> Internet / e-commerce <input type="checkbox"/> MOTO / Call Center <input type="checkbox"/> ATM <input checked="" type="checkbox"/> Other processing (specify): INTERAC
<input type="checkbox"/> Account Management	<input type="checkbox"/> Fraud and Chargeback	<input type="checkbox"/> Payment Gateway/Switch
<input type="checkbox"/> Back-Office Services	<input type="checkbox"/> Issuer Processing	<input type="checkbox"/> Prepaid Services
<input type="checkbox"/> Billing Management	<input type="checkbox"/> Loyalty Programs	<input type="checkbox"/> Records Management
<input type="checkbox"/> Clearing and Settlement	<input type="checkbox"/> Merchant Services	<input type="checkbox"/> Tax/Government Payments
<input type="checkbox"/> Network Provider		
<input type="checkbox"/> Others (specify):		

Provide a brief explanation why any checked services were not included in the assessment:

**Part 2b. Description of Payment Card Business**

<p>Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.</p>	<p>CT-Paiement Inc. also called CT-Payment Inc. and CT-Payment Asia-Pacific based on the region of sale does operate in Canada, USA and Asia. The company offers multi-acquirer platform as a PCI DSS Level 1 Service provider for its merchants and business partners. The services provided by CT-Paiement are including card-present, card-not-present and PIN/debit transaction data, both in magnetic stripe and EMV and forward transactions to Acquirers and card brands for authorization. They offer for e-commerce a redirection service. They serve many Canadian cities and government agencies along many merchants of all size.</p>
<p>Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data.</p>	<p>N/A</p>

### Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility:	Number of facilities of this type	Location(s) of facility (city, country):
<i>Example: Retail outlets</i>	3	Boston, MA, USA
TELUS Health and Payment Solutions Infrastructure Primary Data Center	1	Thornhill, Ontario, Canada
CenturyLink Technology Solution (CTS) TR-1 Data Center	1	Mississauga, Ontario, Canada
Cloud infrastructure provided by CenturyLink Technology Solution hosted at Peer 1 Cloud Hosting	1	Toronto, Ontario, Canada
Corporate Head office	1	Repentigny, Québec, Canada
TELUS Health and Payment Solutions Infrastructure Disaster Recovery Data Center at Sungard Availability Services	1	Mississauga, Ontario, Canada

### Part 2d. Payment Applications

Does the organization use one or more Payment Applications?  Yes  No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
CT-Payment maintains many homegrown applications			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A
EPOS	6.01	Homegrown	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	

### Part 2e. Description of Environment

Provide a **high-level** description of the environment covered by this assessment.

*For example:*

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.

CT Paiement's covered environment includes all connections into and out of its CDE that consists of:

- Payment Switch and Gateway, Encryption, Truncation, HSM
- Firewalls, Switches, Load Balancers, VLANs, DMZ, IPS/IDS, VPN, Cloud services

•Fault-tolerant Server, Servers and Operating Systems, Virtualization, Web services, Databases, Laptops et Desktops, Web Servers, File Integrity Monitoring, Antivirus, Two-Factor Authentication, Logs Management, Change Management.

Does your business use network segmentation to affect the scope of your PCI DSS environment?  
*(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)*

Yes  No

**Part 2f. Third-Party Service Providers**

<p>Does your company have a relationship with a Qualified Integrator &amp; Reseller (QIR) for the purpose of the services being validated?</p> <p>If Yes:</p> <p>Name of QIR Company:</p> <p>QIR Individual Name:</p> <p>Description of services provided by QIR:</p>	<p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
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<p>Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated?</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
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**If Yes:**

<b>Name of service provider:</b>	<b>Description of services provided:</b>
Telus Health Payment Services (THPS)	Third-party storage, Transaction processing, Hosted and Managed Payment Switch and Gateway
CenturyLink Technology Solutions (CTS)	Third-party storage, Colocation provider, Transaction processing, Hosted and Managed e-Commerce platform
Shred-it	Secure media destruction

**Note:** Requirement 12.8 applies to all entities in this list.

## Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** – The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as "Not Tested" or "Not Applicable" in the ROC.
- **Partial** – One or more sub-requirements of that requirement were marked as "Not Tested" or "Not Applicable" in the ROC.
- **None** – All sub-requirements of that requirement were marked as "Not Tested" and/or "Not Applicable" in the ROC.

For all requirements identified as either "Partial" or "None," provide details in the "Justification for Approach" column, including:

- Details of specific sub-requirements that were marked as either "Not Tested" and/or "Not Applicable" in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

**Name of Service Assessed:** E-commerce redirection, Payment Gateway and Processing, Magnetic-Stripe Processing, Transactions Switching

PCI DSS Requirement	Details of Requirements Assessed			Justification for Approach <small>(Required for all "Partial" and "None" responses. Identify which sub-requirements were not tested and the reason.)</small>
	Full	Partial	None	
Requirement 1:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 2:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<b>All 2.1.1: CT-Paiement does not use Wireless in its PCI environment</b> <b>2.6: CT-Paiement is not a Shared Hosting Provider</b>
Requirement 3:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<b>3.2a and b: CT-Paiement does not issue Credit card</b>
Requirement 4:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<b>4.1.1: CT-Paiement does not use Wireless in its PCI environment</b>
Requirement 5:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 6:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 7:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 8:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<b>8.5.1: CT-Paiement does not have any access to its customers' infrastructure</b>
Requirement 9:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<b>9.9; 9.9.1 to 9.9.3 : Card-reading devices are not used</b>
Requirement 10:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 11:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	



Requirement 12:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appendix A1:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<b>CT-Paiement is not a Shared Hosting Provider</b>
Appendix A2:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	